

## How can i access support?

Feel free to contact us directly to discuss what support is available.


You could:

- Look at our Early Help offer on the school website.
- Call the school office to request a call back or meeting with your child's Head of House or Pastoral Support officer.
- Talk with your child's tutor or teacher.
- Contact us via the school website contact enquiry form.
- Speak to a member of our leadership team who are on duty at the beginning and end of each school day.
- Speak to any member of staff who can offer advice.

We can also offer bilingual support for some languages.

**FamilyConnect**

If you have any concerns regarding the welfare of a child, or require support but do not wish to approach school, please contact Family Connect.

 **01952 385385**

 **[www.familyconnecttelford.co.uk](http://www.familyconnecttelford.co.uk)**

## Key Contacts

### Headteacher

Mrs E Blount

### Director of Inclusion

Mrs Evans

### SENDCO

Miss Lannigan

### Early Help Lead

Miss Evison

### Mental Health Lead

Mrs Smith

### Education Welfare Officer

Miss Smith

### Designated Safeguarding Leads

Mr Preece

Miss Shewring

Mrs Evans

Miss Evison

Mr Thomas

Mrs Elliott

Mrs Catchpole

Ms Kaur

Miss Smith

Miss Thomas

Miss Welch



# The Telford Langley School

## Early Help Offer

*Providing Early Help to our children and families at the Telford Langley School means that we can be more effective in ensuring families thrive.*

*Early Help means getting the right support for you and your family at the right time.*

*It is not a specific service or team; it is an approach that brings people together.*



**The Telford Langley School  
Duce Drive Telford TF4 3JS**



**01952 386700**



**[info@telfordlangleyschool.co.uk](mailto:info@telfordlangleyschool.co.uk)**

## What is Early Help?

Early Help is what our school can offer to help you and your family.

Early help means providing support as soon as a problem emerges.

We understand that family life can sometimes seem challenging. From time to time there may be situations where you may need a little help and support.

We are not here to judge you or tell you what to do.

Help can come from all kinds of services and teams. We will all work together to support you and your family.

By identifying and building on your strengths as a family we can help and support you to find long term solutions as well as developing skills to help you manage any future challenges.



## What can I have support for?

When one person in the family has a problem, it often affects everyone. We will try to help you with any problems that you may be having. This doesn't mean that we can solve all the challenges that you face, but we will listen to you, support you and signpost you to services who can help you and your family.

You may want help because you are:

- Concerned about your child's behaviour or attendance.
- Concerned about your child's mental health.
- Caring for a child with additional needs.
- Worried about housing or finances.
- Have concerns or been affected by drugs, alcohol or crime.
- Domestic abuse concerns.
- Experiencing some other form of difficulty.



## What will my support look like?

Support will be tailored to your needs as every family and every situation is different.

You will be fully involved, and we will always listen to your concerns. This way we can identify what support is needed.

Sometimes, all the support you need can be provided by school. In other cases, with your consent, we may suggest or signpost you to external services.

This may be via an Early Help Assessment (EHA) and Early Help Support Plans (EHSP). Completing one is a bit like writing a 'to-do' list and putting a plan in place to achieve it. This is the only assessment you'll have to do which will be completed at your own pace. Your families support plan will say who is going to do what and when, including the things you and your family can do to help yourselves. Your plan will be reviewed regularly to ensure that progress is being made for your family and that the right support is in place.

All support provided is confidential and you can decide the level of support that you would like. An EHA will only be completed with your consent, and you can end the involvement at any time.

